

Splice Construction Ltd is committed to continually improving the Quality Management System by providing and maintaining suitable quality assurance procedures to ensure all services and products meet customer's specified requirements while ensuring still appropriate for the size and type of business.

**Objectives To Achieve;**

1. Providing customers with high quality products and services, which meet contractual requirements and are fit for their purpose.
  - Ensure the customers' needs and expectations are clearly understood, and communications are maintained throughout the project.
2. Enhancing the skills of management and staff through reviews and audits, identifying additional training requirements and ensuring implementation so staff can perform their work effectively.
3. Job Descriptions and KPI's set for the roles and responsibilities relevant to Quality and Health & Safety responsibilities.
4. To ensure we effectively improve the Integrated Management System / Quality Management to the ISO9001:2015 standard we will;
  - Annually undertake internal auditing
  - Provide adequate & suitable resourcing
  - Regularly monitor quality performance
  - Establish, review & reset objectives to ensure suitable
  - Undertake Management Reviews at required intervals
  - Analyse Data & implement corrective actions, improvement / preventive measures where required
  - Engage with Suppliers / Subcontractors to ensure quality requirements are met
5. Comply with Health & Safety at Work Act 2015 & Regulations 2016, other relevant legislation, rules, standards, codes of practice and best practice guidelines.

**Everyone Is Responsible For Maintaining A High Level Of Quality Throughout The Company, By Ensuring They Conform Daily To Their Task Requirements.**

**Graeme Rush**  
Managing Director (Owner)

**Mervyn Gyde**  
Chairman